



AS9100 Supplier Requirements

1. Certificate of Conformance and Traceability: Supplier shall provide a certification with each shipment to attest that the materials and/or services supplied conform to the purchase order requirements. All products and lots must be clearly identified and must be traceable to and linked to the Certificate of Conformance. This shall include all materials, hardware, or work performed by any sub-tier suppliers. Records of the methods, processes, equipment and acceptance shall be available upon request.
2. Personnel involved with the fulfillment of this purchase order must be determined by the supplier to be competent and qualified to carry out the required processes.
3. Communications regarding this purchase order must flow through the buyer listed on the purchase order.
4. Roxal Nederland B.V. will monitor the performance of our suppliers' on time delivery and incoming quality of each delivery. Failure of a supplier to implement effective corrective actions can result in additional controls over the supplied product or the supplier, including, but not limited to; chargebacks, or additional inventory levels. If these controls are not effective it can result in the supplier becoming unapproved.
5. Verification and validation of shipments will be performed by counting, inspection and/or testing by Roxal Nederland B.V., either at our facility or at the suppliers' facility.
6. Items or services on Roxal Nederland B.V.'s purchase order might require design work, product development, specification development or other work product. Unless expressly stated to the contrary on the purchase order, all such work product and know-how relating to such work product are Roxal Nederland B.V.'s exclusive property and shall be delivered to us on demand.
7. Special requirements, critical items or key characteristics will be noted on the purchase order and are expected to be delivered as part of the purchase order fulfillment.
8. All delivered products or services will be tested, inspected and/or verified by the suppliers' acceptance processes and criteria. The use of statistical techniques for product acceptance is allowed provided the supplier can prove the validity of its use.
9. The supplier must maintain a quality management system. AS9100 or ISO9001 is preferred.
10. When noted on the purchase order, the supplier will make use of Roxal Nederland B.V.'s designated or approved sub-tier suppliers.
11. Supplier shall notify Roxal Nederland B.V. of nonconforming processes, products, or services and obtain approval for their disposition.
12. Supplier shall implement a strategy to ensure that goods furnished against the purchase order are not counterfeit goods.
13. Supplier shall notify Roxal Nederland B.V. of any changes to processes, products, or services, including changes to external providers or location of manufacture, and obtain Roxal Nederland B.V.'s approval.
14. Supplier shall inform Roxal Nederland B.V. when a part / product will become obsolete, 12 months in advance.
15. Supplier must flow down to external providers all applicable requirements including customer requirements.
16. Upon request, supplier shall provide test specimens for approval, inspection / verification, investigation or auditing.
17. Supplier shall retain and maintain quality records for a minimum of 10 years.
18. Supplier shall grant the right of access by Roxal Nederland B.V., our customer, and regulatory agencies to the applicable areas or facilities and to applicable documented information at any level of the supply chain.
19. Supplier shall ensure their persons are aware of their contribution to the product or service conformity and product safety.
20. Supplier shall ensure their personnel are aware of the importance of ethical behavior.

Roxal Nederland B.V.'s suppliers are a critical part of our success. To supply top quality products and services responsibly, we understand and expect our suppliers will have an internal code of ethics and business conduct, best practices for enhancing product safety, and will maintain compliance with all laws and regulations applicable to your operation of business. If you have any questions regarding these specifications and requirements, assistance is available. Contact Roxal Nederland B.V. before proceeding with this order.